



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: HARRIMAN)
) Confirmation No: 2027
Filed: 27 March 2001)
) Group Art Unit: 3713
Serial No.: 09/818,006)
) Examiner: K Christman
Title: Web Based Factory Automation Training)
On Demand)
)
Atty Docket No.: SAA-0058)

Commissioner of Patents
PO Box 1450
Alexandria, VA 22313-1450
Mail Stop: AMENDMENT

AMENDMENT AND RESPONSE TO NON-FINAL OFFICIAL ACTION

Sir:

In response to the Notice of Non-Responsive Amendment regarding the response to a non-final Office Action dated May 24, 2004, reconsideration of the rejections is respectfully requested in view of the following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 2 of this paper.

Amendments to the Drawings begin on page 7 of this paper.

Remarks/Arguments begin on page 8 of this paper.

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CERTIFICATE OF MAILING

I hereby certify that this document is being deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to: Commissioner of Patents, POB 1450, Alexandria, VA 22313-1450, Mail Stop Amendment, on this 7th day of December, 2004.


Darlene Rentschler / Laura G. Weiss